

INTERSTATE SUPPLIES & SERVICES



SALES • RENTAL • ACCESSORIES • PARTS • REPAIRS • ALL BRAND NAMES

Position: Helper-Instillation Maintenance and Repair Worker

General Requirements

- Physically capable of standing for extended periods of time and lifting up to 70 pounds.
- Must have good eyesight (correctable to 20/20) and normal hearing.
- Minimum age - 21 years old - which normally show increased common sense and responsibility which deliver a higher safety level during duties and operations.
- High School diploma or GED equivalent.

Target Responsibilities:

- Replace wear parts.
- Maintain, clean and do oil and filter changes on small engines, lawn equipment and other related equipment
- Maintaining shop area cleanliness and collecting and disposing of trash.
- Assist shop supervisors and the quality inspection team as needed
- Load and unload delivery trucks.
- Operate equipment such as band saw, cut off saw, belt sander, drill press, disc grinder and air tools.
- Observe all safety and security procedures, report potentially unsafe conditions, and use equipment and materials properly as directed.
- Treat management and other employees with respect and contribute to building a positive team spirit.
- Follow instructions and promptly respond to management direction.
- Work with integrity, always upholding company values.
- Perform related responsibilities/accountabilities as required or directed.

Daily Duties and Responsibilities:

- Perform duties within the shortest time possible.
- Maintain an orderly and clean work area.
- Assist in keeping the entire shop clean and orderly.
- Collect and dispose of trash.
- Establish and maintain a positive working relationship with employees.

Weekly Duties and Responsibilities:

- Inspect, clean, and maintain all equipment used.
- Report to the shop supervisor any hazards or faulty equipment.
- Meet with supervisor weekly to discuss priority projects/duties.

Monthly and Quarterly Duties and Responsibilities:

- Meet with supervisor to discuss and review individual performance.

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Location:

- 511 Union West Blvd. Stallings, NC 28104

Send Resume to:

- josua@iss-go.com

Contact Information:

- (704) 893-2878

Our Values

Leadership

At ISS, our customers always receive the quality and service that one would expect from a leader. Our company is in a state of constant evolution as the needs of our customers and the state of the market is perpetually shifting. By working with us and shopping our store, our customers can rest easy knowing that they are getting the latest developments in the industry. By staying focused on being a leader of the industry, we only hire the best. Our sales representatives are extremely knowledgeable and ready to assist customers over the phone or in person.

Customer Relations

Our utmost priority is customer satisfaction. The customer is important to us, so they can expect us to go the extra mile for them and/or their business. Our superior customer service is the hallmark of Interstate Supplies and Services. We pride ourselves on partnering with our customers to ensure an awesome in-store or over-the-phone experience.

Our friendly and professional staff is always willing to work with the customer to achieve the best possible outcome. It does not matter if they are looking to get some blades sharpened or to buy a whole new mower, they will be treated equally.

Teamwork

Our store could not function without good teamwork from every employee. Many times throughout a day, a call will come in or a customer will walk through the door that requires multiple employees' attention. We rely on good communication and transparency between our employees.

Teamwork goes beyond working well with your fellow employees and extends to our customer base. We understand that every person walks in here with a different goal in mind and it is our job to help them reach that goal. We partner with the customers and include them as part of our team to ensure we tailor the experience of each customer.

EEO Disclosure Statement:

Interstate Supplies & Services is an equal opportunity employer. In accordance with anti-discrimination law, it is the purpose of this policy to effectuate these principles and mandates. Interstate Supplies & Services prohibits discrimination and harassment of any type and affords equal employment opportunities to employees and applicants without regard to race, color, religion, sex, sexual orientation, gender identity or expression, pregnancy, age, national origin, disability status, genetic information, protected veteran status, or any other characteristic protected by law. Interstate Supplies & Services conforms to the spirit as well as to the letter of all applicable laws and regulations.